

## **Cancellation Policy at Augustenhof Camping**

### **Cabin Cancellations:**

**Cancellations must be made in writing via email to [Mail@augustenhof-camping.dk](mailto:Mail@augustenhof-camping.dk).**

**If you wish to cancel, please do so as soon as possible.**

**For cancellations made between 30 and 14 days before arrival, 50% of the amount will be refunded, but a cancellation fee of DKK 300.00 will be deducted.**

**For cancellations made less than 14 days before arrival, the campsite reserves the right to charge 100% of the stay's price.**

**Cancellations are effective from the day the campsite receives the email.**

**If the tenant departs before the rental period ends, no refund will be issued.**

**In certain cases, we reserve the right to move a booked cabin to another cabin of the same type.**

### **Pitch Cancellations:**

**If you wish to cancel, please do so as soon as possible.**

**For cancellations made between 30 and 14 days before arrival, 50% of the amount will be refunded, but a cancellation fee of DKK 300.00 will be deducted.**

**For cancellations made less than 14 days before arrival, the campsite reserves the right to charge 100% of the stay's price.**

**In certain cases, we reserve the right to move a booked pitch to another pitch of the same type.**

**Cancellations must be made in writing via email to [Mail@augustenhof-camping.dk](mailto:Mail@augustenhof-camping.dk).**

### **Force Majeure:**

**If the rental is prevented due to circumstances beyond the control of Augustenhof Camping (such as pandemics, epidemics, disasters, riots, strikes, etc.), the campsite cannot be held liable. In such cases, the tenant is not entitled to a refund of the deposit or reimbursement of any costs associated with the stay.**